

Publications order form



We produce the following leaflets, newsletters and other documents. You can pick up most of them from our reception areas or we can send them to you by post.

Our website also lists all our documents along with their latest date of publication. To download a copy, visit the library at www.sovereign.org.uk/sovereign.

If you would like us to post you any information, please fill in this order form. You can hand it to a member of staff or send it to:

Janet Neves, Sovereign Housing Association, Berkshire House, 17-24 Bartholomew Street, Newbury RG14 5LL.

Your name:

Your address:

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Your phone number (in case we have any queries):

Please mark in the relevant box how many copies you would like of each.

Newsletters

Sovereign News | Annual Report 2005/2006

Leaflets

Applying for housing		HIV and AIDS in housing	<input type="checkbox"/>
Appealing about a lettings decision	<input type="checkbox"/>	How to claim compensation	<input type="checkbox"/>
Living in your home		Keeping a pet	<input type="checkbox"/>
Condensation and mould	<input type="checkbox"/>	Making changes to your home	<input type="checkbox"/>
Dealing with pests	<input type="checkbox"/>	Managing estates	<input type="checkbox"/>
Do you want to rent a garage?	<input type="checkbox"/>	Neighbour disagreements and nuisance	<input type="checkbox"/>
Domestic violence	<input type="checkbox"/>	Racist incidents	<input type="checkbox"/>
Ending your tenancy	<input type="checkbox"/>	Running a business from home	<input type="checkbox"/>
Getting your home adapted for a disabled person	<input type="checkbox"/>	Using surveillance equipment	<input type="checkbox"/>
Good bonfire guide	<input type="checkbox"/>	What happens if my partner and I split up?	<input type="checkbox"/>
Guide to gardens	<input type="checkbox"/>		

Leaflets

Moving home

Home loss and relocation expenses

Mutually exchanging your home

Transferring to another home

Supported housing

Accommodation for older people

Assessment and support planning

Protecting vulnerable residents from abuse

Careline service for Sovereign residents

The care centre

Care alarm

A guide for key holding assistants

Care centre charges and services

Care centre standards of service

Rent and other costs

Is your rent account in credit?

Paying your rent

The cost of services we provide

Ways to pay

Getting involved

Customer feedback

Other advice

Equal opportunities and diversity

Free independent help and advice

- Bournemouth region

- Bristol region

- Exeter and Plymouth region

- Newbury and Witney region

Information in other languages and formats

Customer reward scheme

More

Other documents

'Welcome to your home' handbook

- for tenants

- for leaseholders in flats

- for leaseholders in houses

Managing your money

We also try to make our information available in other formats to meet your needs. Please let us know if you need these documents in large print, Braille, on tape or in translation.